

OUR MISSION

Orchard View Manor is dedicated to providing the highest attainable level of effective and compassionate short term rehabilitation and long term care to our residents. Our management and staff will strive at all times to provide high quality services in a caring environment while respecting the dignity and rights of our residents. We are committed to serving as advocates for continuing improvement in all services for both the elderly and others entrusted in our care.

Our focus is directed toward *resident-centered care*, which requires effective communication, teamwork, empowerment, and maintaining a family-oriented atmosphere. We value and respect each individual's personal preferences and strive to accommodate your wishes. We cultivate a home-like culture, where you can freely voice your ideas and suggestions for ongoing changes and improvements. Our philosophy is to always act on your behalf.



Located on four country acres in East Providence, Rhode Island, Orchard View Manor is easily accessible from routes 95 and 195.

FROM PROVIDENCE

Take 95 South or North to 195 East and take exit 7, Seekonk/Barrington. Stay to the right and take Barrington 114 South. Travel for one mile and take the Pawtucket Ave. exit, 114 North. Turn right at the end of the exit and take the first left at the Gas Station onto Tripps Lane. Orchard View Manor is located at the end of the street.

FROM EAST BAY

Travel 114 North to East Providence. After the Mobil Station bear right to stay on 114 North toward Pawtucket Ave. Turn left at the Gas Station onto Tripps Lane. Orchard View Manor is located at the end of the street.

FOR FURTHER INFORMATION OR ANY QUESTIONS:

135 Tripps Lane
East Providence, RI 02915
Phone: 401-438-2250
Hearing Impaired TDD: 401-732-2250
Fax: 401-438-0635
www.orchardviewmanor.com



ORCHARD VIEW MANOR
Nursing and Rehabilitation Center
"A Branch of Your Family Tree"

Sharing in Your Family's Care Since 1977

PROUD MEMBER OF THE RHODE ISLAND HEALTH CARE
ASSOCIATION AND APPROVED BY MEDICARE AND MEDICAID



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AT-A-GLANCE

Accommodating 180 patients and residents, Orchard View Manor boasts a well-trained staff of 215 various professionals, all dedicated to providing a myriad of medical and non-medical needs. We are proud that more than half of our staff has been with us for more than four years, which speaks to their commitment and the overall stability of our home. We offer more hands-on staff than most RI nursing homes. Our staff to resident ratio is 20% higher than the state average.

SOME OF OUR SERVICES INCLUDE:

- Long Term Care
- Skilled Nursing Care
- Recuperative Care, Following Injury or Illness
- Respite Vacation Plan
- Hospice Program
- Ongoing Family and Caregiver Education
- Discharge Planning
- Social Services
- Sub-Acute Care
- Short Term Rehabilitation
- Physical Therapy
- Occupational Therapy
- Speech and Language Therapy
- Simulated Home Environment for preparing to return home
- Home Safety Evaluation Prior to Discharge
- Transportation to and from Physician
- Bi-lingual Staff



WELCOME TO ORCHARD VIEW

I know you are facing a difficult decision. I want to assure you that my staff and I understand. Whether you need nursing home care for yourself or a loved one, we want you to feel comfortable with your surroundings and confident in the care you receive. I have been here since 1987 and since that time, much has changed in the long term care profession. Today, we provide more resident-directed care in which the culture encourages the personal preferences of each resident. My parents both lived at Orchard View Manor and I can say that nothing taught me more about the environment that I wanted to cultivate for our residents.

Whether you need short term or long term care, you can take comfort in our reputation of excellence in the health care profession. Our genuine concern for each individual and family has blossomed into a network of satisfied families and friends. For the past five years in a row, our families have reported a 92% satisfaction rating rate. We take pride in their words and work hard every day to earn the trust and support of each person we serve. *Welcome to our caring family, a place you can call home.*

Sincerely,

Orlando (Lonnie) J. Bisbano, Jr.

ADMINISTRATOR

MEMBER OF THE

American College of Health Care Administrators

CERTIFIED FELLOW



Our 2 1/2 acres of apple orchards provide a beautiful natural environment for strolling and for physical rehabilitation. The grounds are filled with flower and vegetable gardens and whimsical bird houses (created by staff and residents) to add to the homelike ambiance. Indoors, we have air-conditioned common areas, pet visitation, and family educational in-services to enhance everyone's quality of life.

PLUS:

- Town Meetings (Resident Council)
- Dining Alternatives
- Group Exercise
- Arts and Crafts
- Nature Club
- Cooking
- Community Outings
- Bingo
- Movies
- Cook-outs
- Birthday Parties
- Special Event Parties
- Annual Apple Festival
- Red Hat Society
- Portuguese Club
- Chaplain on staff (Religious Services including: Catholic, Nondenominational, Christian, Jewish, and Eucharistic visits)
- Daily access to e-mail for residents
- Laundry Service
- Barber and Beauty Shop
- Direct Satellite TV at no cost (including sports channels)
- A Monthly Newsletter, Featuring a Calendar
- We offer more than 100 hours of activities per week including evenings and nights
- Participation in Activities at Local Senior Centers
- And More!

While activities are encouraged for those who can and wish to participate, independence and privacy are respected entirely.